CQC Daily Monitoring



Definitions

No	. Metric	Definition	Numerator	Denominator
1a	% ambulance arrivals assessed within 15 mins	Mode of arrival is equal to "Ambulance", time between Attendance Date/Time and 1st Assessment	Count of AE Departures where the minutes elapsed between Arrival to AE Date and Time and the Date and Time of Triage is less than or equal to 15. The Mode of Arival = 01 (Ambulance), the attendance category is not equal to "2" (Planned Follow Up). The Local Departure Method Code is not equal to 59 (To Mortuary BID). The AE Type is equal to "1" (QAH AE)	Count of AE Departures where the Mode of Arival = 01 (Ambulance), Attendance Category is not equal to "2" (Planned Follow Up). The Local Departure Method Code is not equal to 59 (To Mortuary BID). The AE Type is equal to "1" (QAH AE)
2a	% of ambulance patients treated within 60 mins	Mode of arrival is equal to "Ambulance", time between Attendance Date/Time and Dr 1 Seen	Count of AE Departures where the minutes elapsed between Arrival to AE Date and Time and the Date and Time Seen less than or equal 60. The Mode of Arrival = 01 (Ambulance), the attendance category is not equal to "2" (Planned Follow Up). The Local Departure Method Code is not equal to 59 (To Mortuary BID). The AE Type is equal to "1" (QAH AE)	Count of AE Departures where the Mode of Arival = 01 (Ambulance), Attendance Category is not equal to "2" (Planned Follow Up). The Local Departure Method Code is not equal to 59 (To Mortuary BID). The AE Type is equal to "1" (QAH AE)
3	% of patients (Type 1) meeting the national emergency access 4 hour target	Main 24hr Consultant Led Unit (QAH ED) as per national Type 1 definition, includes all New and Unplanned Follow Up Attendances	Count of AE Departures where the Attendance Category is not equal to "2" (Planned Follow Up). The Local Departure Method Code is not equal to 59 (To Mortuary BID). The wait in minutes* from arrival to departure <=240	Count of AE Departures where the Attendance Category is not equal to "2" (Planned Follow Up). The Local Departure Method Code is not equal to 59 (To Mortuary BID).
5	Number of 12 hour trolley breaches based on a decision to admit within four hours of admission	Main 24hr Consultant Led Unit (QAH ED) as per national Type 1 definition, includes all New and Unplanned Follow Up Attendances. Count of Attendances where period between DTA and Admission was > 12 hours	Count of AE Departures where the minutes elapsed between the Decision to Admit Date and Time to Departure Date and Time is greater than 720. The attendance category is not equal to "2" (Planned Follow Up). The Local Departure Method Code is not equal to 59 (To Mortuary BID). The AE Type is equal to "1" (QAH AE). The National Departure Method Code = "01" (Admitted To A Hospital Bed).	N/A

CQC Daily Monitoring



Definitions

No.	Metric	Definition	Numerator	Denominator
6a	Number of ambulance delays >30 mins	Ambulance hand over delay > 30 mins, as per reporting to PHT by SCAS	Ambulance hand over delay > 30 mins, as per reporting to PHT by SCAS	Ambulance hand over delay > 30 mins, as per reporting to PHT by SCAS
6b	Number of ambulance delays >60 mins	Ambulance hand over delay > 60 mins, as per reporting to PHT by SCAS	Ambulance hand over delay > 60 mins, as per reporting to PHT by SCAS	Ambulance hand over delay > 60 mins, as per reporting to PHT by SCAS
12a	Number of patient bed moves for non-clinical reasons. Patient moving >2 times	Excludes specific wards indentified and signed off as clinically appropriated (please see separate sheet)	Count of patients where the patient has made	N/A
			more than 2 moves within a 24 hour period and the	
			from ward and to ward are not in the list of excluded wards.	
14d	Number of patients delayed discharged who are medically fit. Delays within 1-2 days		Count of current patients @ 8am where their status is equal to "Medically Fit /Stable but waiting", their spell discharge date is null, their medically fit date is null and the days elapsed since Medically fit is between 1 and 2 days.	N/A
14f	Number of patients delayed discharged who are medically fit. Delays within 3-7 days		Count of current patients @ 8am where their status is equal to "Medically Fit /Stable but waiting", their spell discharge date is null, their medically fit date is null and the days elapsed since Medically fit is between 3 and 7 days.	
14h	Number of patients delayed discharged who are medically fit. Delays within >7 days		Count of current patients @ 8am where their status is equal to "Medically Fit /Stable but waiting", their spell discharge date is null, their medically fit date is null and the days elapsed since Medically fit is greater than 7 days.	